

Claims:

Damage/Discrepancy on any Pyramid Fasteners shipment must be reported within 5 days from the day of receipt (i.e. signing of the proof of delivery) and unaltered before carrier's inspection. If customer fails to comply with the above policy, Pyramid is not responsible for the damage/discrepancy. Customer assumes full responsibility for any damaged or lost material (including filing any and all freight claims with the carrier) for shipments with terms of delivery of "Collect" or "3rd Party."

Please inspect all shipments upon arrival.

Returned Goods:

Any Cancellation or returns must be authorized by Pyramid Fasteners, Inc. and goods must be returned in its original and unaltered condition. Returns within 60 days of shipment will be subject to the greater of 15% restocking fee or \$10 minimum for which the Purchaser shall be responsible. Once a return has been authorized by Pyramid, customers must return the goods within 15 days from authorization date.

Any cancellations or returns reported after 60 days from shipment will not be accepted. Pyramid reserves the right to refuse the return and issuance of credit.